

Monday 2<sup>nd</sup> November 2020

'November Giveaway' terms and conditions

These are the terms and conditions for the November Giveaway launched on Monday 2<sup>nd</sup> November 2020 by Complete Childcare.

1. The promoter is Complete Childcare which is the group name for the entities Complete Childcare Ltd, Kingsclere Nurseries Ltd, Yellow Brick House Ltd, Yellow Brick Nursery Ltd.
2. By entering this giveaway, an entrant is indicating his/her agreement to be bound by these terms and conditions.
3. Any employees of Kingsclere Nurseries Ltd and their spouse/partners are not able to enter the competition.
4. Only parents or carers of children who are actively enrolled at a Complete Childcare nursery may enter this competition. These nurseries are: Abacus (Newbury), Bees Knees (Reading), Bramley Wood (Bracknell), Finchampstead, Happitots (Winkersley), Hazebrouck (Arborfield), Kingsclere (Wokingham), Lower Earley, Merrydale (Wokingham), Northumberland (Reading), Smart Tots (Banbury), Stepping Stones (Finchampstead) and Woollahill (Wokingham).
5. This competition is not open to families whose children no longer attend our settings.
6. The competition ends on Tuesday 3<sup>rd</sup> November 4pm, any entries after this date and time will not be counted.
7. There is no entry fee and no purchase necessary to enter this competition.
8. To enter you must
  - a. Be a parent or carer of a child currently enrolled at a Complete Childcare nursery
  - b. Follow the Complete Childcare Instagram page and like the post as indicated on the relevant post on the Complete Childcare Instagram page
9. Only one entry will be accepted per person. Multiple entries from the same person will be disqualified.
10. The competition winner will be picked at random using number selector software.
11. Previous winners of any of our competitions in the past 12 months will be not be eligible to enter.
12. The winner will be announced on the Complete Childcare Instagram page on 3<sup>rd</sup> November 2020 and the winner will be contacted by email on the same day.

13. If we do not receive a response back to said email within 28 days of it being sent, or any response to any attempts we make to contact the winner, we reserve the right to withdraw the prize and pick a replacement winner.
14. The promoter will notify the winner how the prize will be delivered.
15. The giveaway prize is a book 'Snail and the Whale, some chocolates, some craft activities which may need adult supervision.
16. The prize is as stated and no cash or other alternatives will be offered. The prize is not transferable.
17. To redeem the prize we may require your personal address.
18. This promotion is in no way sponsored, endorsed or administered by, or associated with, Instagram, Facebook or any other Social Network.
19. This competition is not affiliated in any way with Hotel Chocolat.
20. Complete Childcare is not in any way responsible for any issues to do with the book, craft items or chocolate products, these must be dealt with directly with the relevant publisher/manufacturer.
21. The promoter's decision in respect of all matters to do with the competition will be final and no correspondence will be entered into.
22. The competition and these terms and conditions will be governed by [English] law and any disputes will be subject to the exclusive jurisdiction of the courts of [England].